

**Easterling, Deborah**

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ND 2019-1-6

**From:** Boyd, Jocelyn  
**Sent:** Wednesday, May 29, 2019 11:25 AM  
**To:** Easterling, Deborah; Duke, Daphne; Nelson, Jeff  
**Subject:** FW: [External] outage

284848

POSTED  
5-29-19

**From:** Link Sargent <Link.Sargent@fhnga.com>  
**Sent:** Wednesday, May 29, 2019 11:02 AM  
**To:** Eustace, Johnny <jeustace@ors.sc.gov>; Boyd, Jocelyn <Jocelyn.Boyd@psc.sc.gov>  
**Subject:** [External] outage

Good morning,

Update from yesterday's outage. We were able to make the necessary repairs yesterday afternoon and restore service to our customers. We currently only have one customer out of 56 that is still off and they are thought to be out of town. Their door has a tag to call our office as soon as possible.

Thank you,

Link

Easterling, Deborah

ND 2019-1-G

**From:** Boyd, Jocelyn  
**Sent:** Tuesday, May 28, 2019 3:50 PM  
**To:** Easterling, Deborah; Duke, Daphne  
**Subject:** Fwd: [External] outage

284848

POSTED  
5-29-19

Sent from my iPhone

Begin forwarded message:

**From:** Link Sargent <[Link.Sargent@fhnga.com](mailto:Link.Sargent@fhnga.com)>  
**Date:** May 28, 2019 at 3:05:20 PM EDT  
**To:** "'[jeustace@ors.sc.gov](mailto:jeustace@ors.sc.gov)'" <[jeustace@ors.sc.gov](mailto:jeustace@ors.sc.gov)>, "'[jocelyn.boyd@psc.sc.gov](mailto:jocelyn.boyd@psc.sc.gov)'" <[jocelyn.boyd@psc.sc.gov](mailto:jocelyn.boyd@psc.sc.gov)>  
**Subject:** [External] outage

Good afternoon,

I just received word that we have a damaged PE main on Holly Bush Road in Pickens County off of SC 135. Our contractor (Foremost Pipeline) was attempting to lay a new main alongside an existing main and cut the 2" PE main. At this time I think the customer loss total will be 56.

I will follow up when more details are known.

Thanks,

Link